Citizen Feedback Form

General Order 9.1

Appendix A



**Chief of Police** Christopher Botsch

## CALEDONIA POLICE DEPARTMENT CITIZEN FEEDBACK POLICY

The Caledonia Police Department will evaluate complaints of police misconduct and complaints regarding policies and procedures, investigate when appropriate and provide a fair and just finding for the complainant and employee. Although complaints can be made orally or in writing, the department may not be able to investigate anonymous complaints as it is difficult to corroborate information and follow up with witnesses.

Minor complaints can be made in person or by telephone to the shift commander by calling the Caledonia Police Department at 262-835-4423. Formal complaints should be made in writing.

## **Positive Feedback Procedure**

- Select "Yes" for "Citizen Compliment."
- Fill out the top portion of the form.
- Provide a brief description of your positive experience or feedback.
- Forward this form by mail or in person to:

Caledonia Police Department 6900 Nicholson Rd., Caledonia, WI 53108

## Formal Complaint Procedure

- Select "Yes" for "Citizen Complaint."
- Fill out the form found on the reverse side of this document. If you need additional space, please add pages as needed.
- Please provide as much information as possible.
- Filing an anonymous complaint, or failing to include the identity of witnesses will make it extremely difficult or impossible to corroborate the information provided.
- Sign the acknowledgement at the bottom of the complaint form.
- If you mail your complaint, have your signature notarized.
- If you deliver your complaint in person, please ask to see a supervisor/shift commander who will provide the notarization or witnessed free of charge.
- Your complaint will be evaluated and investigated as appropriate. You will receive written notification of the disposition of your complaint.

Questions about this complaint procedure can be directed to the shift commander by contacting the Caledonia Police Department at 262-835-4423.

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## Caledonia Police Department Citizen Feedback Form

Citizen Compliment: Yes / N				
Citizen Complaint: Yes / No				
Your Name	Phone			
Additional Phone Numbers				
Address	City	State	Zip	
Incident Date Inc	cident Time Incide	nt Location		
Police Officers/Employees I	nvolved (provide name, bad	ge number, squ	and number or description)	
	-	·		
Narrative ( What happened?		cessary)		
Wisconsin Statute 946.66 pr against police officers.	ovides for criminal penalties	s for individua	ls who knowingly make fa	ulse complaints
I have read and understand the attached statements are true attached statements attached s				<b>d</b> .)
Signature				

Subscribed and sworn to before me at \_\_\_\_\_\_ on \_\_\_\_\_ seal

\_\_\_\_\_ My commission Expires \_\_\_\_\_